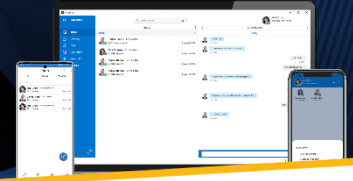
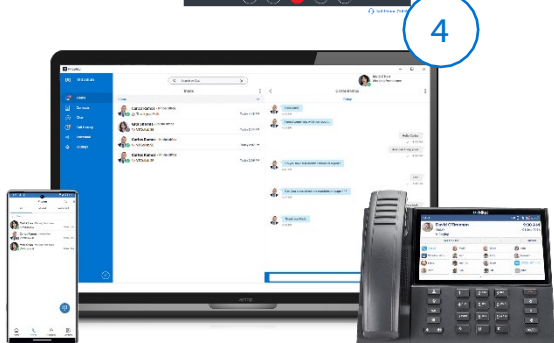
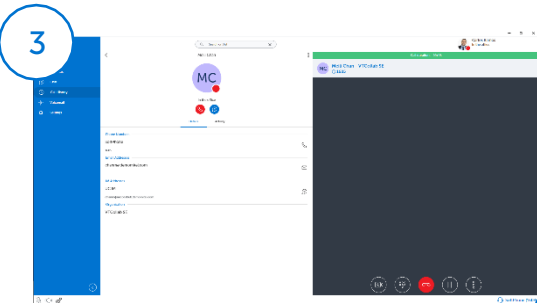
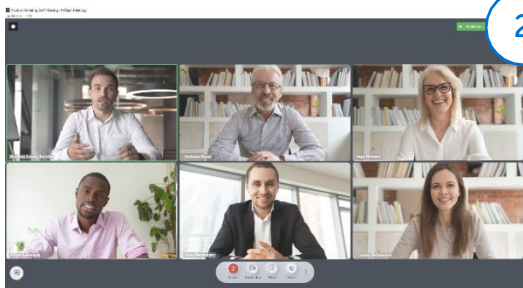
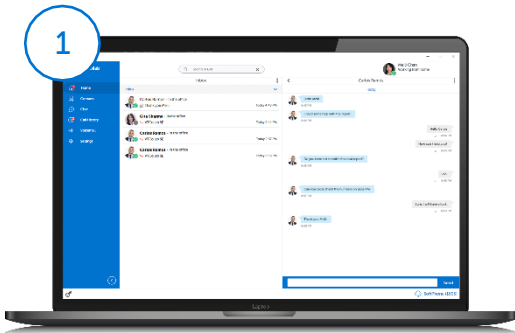


MiCollab



HELP YOUR EMPLOYEES MAKE BETTER AND FASTER DECISIONS BY PROVIDING THEM WITH EVERYTHING THEY NEED TO CONNECT, COMMUNICATE AND COLLABORATE FROM ANY PLACE, AT ANYTIME



A single application for voice, video, messaging, presence, conferencing, mobility, and team collaboration

- Keep up with projects and boost the sharing of knowledge and ideas across business silos with integrated team collaboration services
- A communications experience that's consistent across desktop and mobile devices
- Flexible deployment options - on-site, virtualized, public or private cloud - that can evolve with your business as needs change
- A connected workforce working together to increase the speed of interactions and satisfaction of customers
- Presence and communications connectivity within Outlook to streamline employee communications workflows
- Seamlessly move from calls or chat to video conferencing right within MiCollab via integration with MiTeam Meetings
- Third-party integrations to streamline productivity for existing MS Teams customers

1

MICOLLAB CHAT

Chat with an individual or in groups

2

MITEAM MEETINGS

Start live video sessions in seconds from a chat or call with MiTeam Meetings integration

3

MICOLLAB SOFTPHONE

All the benefits of a business phone directly from your PC or laptop

4

MICOLLAB ONE THE GO

Work from anywhere and on any device with and stay connected while on the go

The pandemic has changed the way people work. Today's workspace is a hybrid one and it is here to stay. Work is not necessarily done at a desk in an office anymore. It is done in the home office, on the dining table, in the car, or while walking to lunch, or even while waiting for the plane to board. It can include colleagues working from home, from different countries, or with those who are not part of the organization.

It is not about workplaces anymore but about workspaces. Spaces where people can collaborate, exchange ideas, meet and talk regardless of their physical location.

This is why enabling your business to connect and collaborate more easily and effectively, no matter where they are or how they choose to work - is more essential than ever.

Mitel® MiCollab simplifies the way employees talk, meet, and share information with others by bringing together essential communications and collaboration tools into a single solution.

Through a single application, your employees have access to an integrated suite of collaborative services that align with how employees prefer to connect with others in today's fast-paced, often mobile workplace so that they can make every interaction efficient and productive whether it's with colleagues, customers, or partners.

SUPERCHARGING BUSINESS PRODUCTIVITY

MiCollab brings together voice, video, chat, messaging, web conferencing and team collaboration tools into a single solution making it easier for employees to connect with others and break down the silos associated with organizational departments.

Whether it's from their desktop or mobile device, with MiCollab employees can easily share ideas and tap into the knowledge of others across the organization, no matter where they are located.

For example, employees can view the availability of colleagues who may have the answer to a time sensitive question and even though they are showing out of the office, they are still available via their mobile device using chat to provide the vital information that saves the day.

Furthermore, with team collaboration tools (MiTeam) integrated into MiCollab mobile and desktop clients, working together on project-related activities such as document reviews, tracking the completion of tasks, and participating in real-time meetings has never been easier.

EVERYTHING YOU NEED IN ONE PLACE

By providing essential communications and collaboration tools in a single, unified solution, Mitel MiCollab helps reduce the latency and complexity associated with having to sort through and locate communications that in the past were often spread out across multiple modes of communication and business applications.

With MiCollab your employees can benefit from:

- Unified Communications (UC) services that make connecting with others an intuitive, seamless experience
- Team Collaboration services (MiTeam) that enable virtual, collaborative workspaces for group-based projects of any size
- Unified Messaging (UM) services that make message retrieval and management simple
- Video-Based Collaboration by quickly turning messages into face to face interactions with MiTeam Meetings integration



UNIFIED COMMUNICATIONS

A single access point for all your communications and collaboration:

PRESENCE – know instantly whether people you need to connect with are on the phone, away from their desk or available for a chat

ONE-TO-ONE AND GROUP CHAT – instant message with others using Mitel's web-based* (resilient, persistent, and secure) chat services

VISUAL VOICEMAIL – quick access to voice messages with visual message handling and current presence information of the colleague who left the message

SOFTPHONE – enjoy the same desktop phone communications experience from a PC, laptop, Chromebook, or smartphone

MOBILITY – installed as a client on iOS® and Android™ devices to extend office-based communications and team collaboration capabilities to mobile users. Check out redesigned iOS and Android clients with MiCollab 9.6.

WEB CLIENT – access unified communications and collaboration features from remote locations using only a web browser

POINT-TO-POINT VIDEO – place a video call to colleagues with the tap of a button

INTEGRATION WITH BUSINESS APPLICATIONS – streamline communications with integration to other business applications, such as Microsoft® Office®, Outlook®, and MS Teams®

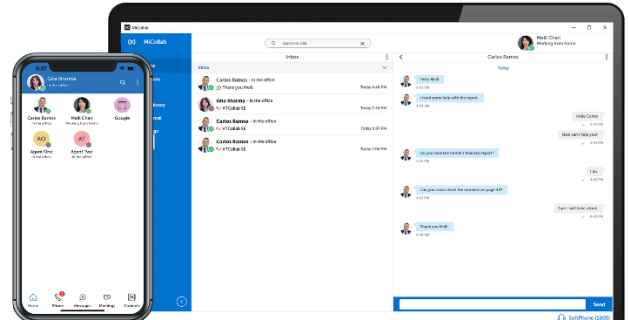
TEAM COLLABORATION

Persistent, virtual workspaces for team conversations, content sharing, and meetings, with features including:

TEAM STREAMS – virtual workspaces where group members can discuss topics, share content, assign action items, and not have to search through multiple locations / applications to find the information they need

REVIEW – review shared content using a variety of annotation methods, including text, voice and video clip (MP4)

VIDEO MEETINGS – create collaborative meetings on the fly, by choosing the participants, sending invitations, and launching the real-time meeting all from directly with MiTeam Meetings



UNIFIED MESSAGING

Enables the management of voice mail, email and fax messages with features including:

MESSAGE RETRIEVAL – retrieve voice, text and fax messages from one synchronized message store

OUTLOOK® CLIENT PLUG-IN – install an additional toolbar within Outlook to manage voice messages

MITEAM MEETINGS

Real-time video collaboration capabilities across time zones and geographies with features including:

SCHEDULED / AD-HOC COLLABORATION – create a variety of video collaboration sessions, ranging from one-time scheduled audio-only conferences to in-the-moment web collaboration escalation from within a call or a chat

CALENDAR INTEGRATION – Schedule meetings in advance with calendar integrations

ROBUST FEATURES – Grant center stage to presenters with active speaker windows, share your screen features, and chat transcriptions

WEB-BASED COLLABORATION – participate in sessions using only a web browser (audio and sharing)

CONFERENCE RECORDING – record conference calls or collaboration sessions for future access or distribution

OUTLOOK® CLIENT PLUG-IN – install an additional tab within Outlook for automatic conference creation when creating a meeting request

3RD PARTY APPLICATION INTEGRATIONS

Mitel has a long history of third party integrations to make communication simpler including Outlook integration, Single Sign-On and CRM integrations. Using Mitel Assistant and MS Teams integration, MiCollab can integrate with Microsoft Teams allowing customers who already have selected Microsoft Teams for collaboration to leverage what they already have. Mitel brings access to business-quality voice and provides more advanced telephony features. Mitel Assistant creates a link between Microsoft Teams and Mitel's telephony solutions allowing users to use calls while staying in the MS Teams environment.